# Introduction

The use of smart phones such as iPhone and android has increased exponentially in the recent years, which is proven by the sales of smartphones to the end users increasing from 296 million smartphone sold in a year in 2010 to 1433 million smartphones sold in a year in 2021. And the end-user is expected to grow larger in the near future. Due to the accessibility and versatility in smart phones, they are commonly used than laptops or pc. [[1]](#endnote-1) The vast increase in popularity of smartphones is mostly likely due to the mobile app which is available for any user’s needs. For example, there is a mobile app that tracks the heart rate of a user to provide health advice which could be essential for any user with a weak heart or user that enjoys working out/running. Although the target audiences for mobile apps are huge, developing a mobile app that meets the user needs and fix user problems are challenging. Moreover, mobile development also requires a lot of decision making by the developer, this decision could be in this paper I will be tackling the user needs and user problems of my app for a better user experience for the end-user.

## Introduction to Nail Salon Sharon

Nail Salon Sharon is a nail salon based in Japan Tokyo Kita-Senju, owned by Kaoru Ogundiran, in which who is my main client for this project. The nail salon does several different services, such as hand nail gradation, foot nail gradation, etc. The prices of each service are dependent on what the customer orders, but it could range from 20 pounds to 60 pounds. Currently the nail salon uses a third party website called “Hot Pepper Beauty” to list their menu, booking detail and contact detail.

## Introduction to React Native

React native is a mobile app development tool which creates app for Android, iOS and more using React. It is written in JavaScript and rendered with native code. React native was released in 2015 by Facebook and since then has been used in many popular apps, such as Facebook, skype, discord, Tesla, Pinterest, Microsoft outlook, etc. In this project I will be using React native with fire store firebase (database). The main goal for this project regarding programming in react native are:

* To adjudge the user experience of the mobile application made by react native framework as satisfactory.

# Related Work

React Native App Development (conference paper by Kamali Gupta)

Competitive analysis

In app development, competitive analysis plays a crucial role in the development cycle. Competitive analysis allows the programmer to understand the market, forecast market potential, track competitor pricing and product and many other. For my program I have decided to conduct competitive analysis on two nail salon company, Young LDN and Townhouse nail salon. They are London based nail salon which does other services such as hair and skin.

Young LDN nail salon:

Townhouse nail salon:

1. (O'Dea, 2022) [↑](#endnote-ref-1)